

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 23<sup>rd</sup> day of October' 2024**

**C.G.No.107/2024-25/Tirupati Circle**

**CHAIRPERSON**      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao      Member (Finance)  
Sri. S.L. Anjani Kumar      Member (Technical)

***Between***

Sri. C. Kanakiah, Pudi (V),  
Vadamalapet (M), Puttur,  
Chittoor District.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Puttur
2. Dy. Executive Engineer/O/Puttur
3. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 07.08.2024 at Nagari stating that he is having one domestic service connection and the respondents issued the CC charges bill for higher



amounts in the month of March and June and there is some defect in the meter to be rectified, but there was no response from the respondents.

02. The said complaint was registered as C.G.No.107/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they have inspected the service meter of the complainant and found there was no meter problem and the complainant did not pay challenge fees with a request for meter testing.

03. Heard respondents through video conferencing. Complainant remained absent. According to the respondents there was no problem with the meter noticed by them on inspection and the complainant has to pay the challenge fees for testing of the meter, but he has not paid that amount. Considering the circumstances, we feel that the complainant has to pay the challenge fee for testing the meter and unless it is paid, there is no possibility for sending the meter for testing as the respondents certified that the existing meter is in good condition. Hence, the complainant is so advised to pay the necessary challenge fees for testing of the meter if he still think that the existing meter is not in good condition. With this observation the complaint is closed. There is no order as to costs.

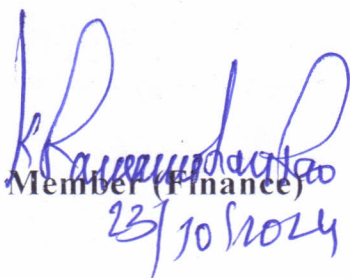


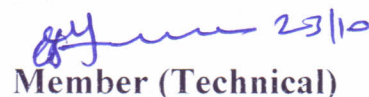
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23<sup>rd</sup> day of October'2024.

 23/10/24

CHAIRPERSON

  
Member (Finance)  
23/10/2024

 23/10  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

